

How to Sign Up for CirrusMD

Follow this guide to sign up for CirrusMD and get care when and where you need it.



What Is CirrusMD?

CirrusMD is a text-based virtual care platform that lets you connect to a doctor in seconds from your phone or computer at no cost to you.

USE CIRRUSMD WHEN YOU:

- Feel sick but it's not an emergency
- Have a minor injury
- Have general medical questions or want peace of mind
- Want to refill a prescription (controlled substances, non-therapeutic, and certain other drugs may not be available)
- Are not sure where to go to obtain care

Doctors are available 24 hours a day, 7 days a week.

Where to get CirrusMD

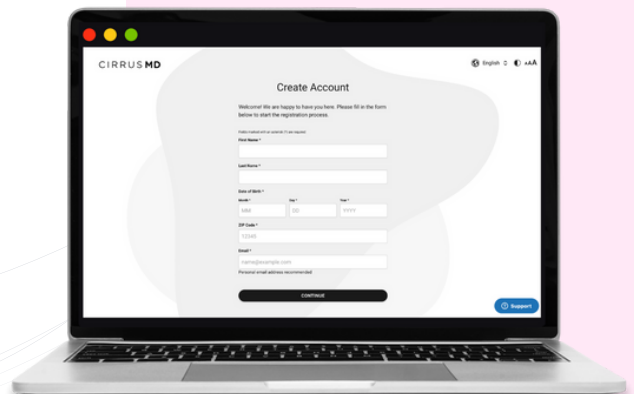
BY SMARTPHONE

Download the CirrusMD app from the App Store or Google Play by searching for "CirrusMD." Then, choose Create Account under the Sign In box to start signing up.

BY COMPUTER

You can also sign up and use CirrusMD online at

www.modahealth.com/cirrusmd



Start Signing Up

01

ENTER YOUR CONTACT INFORMATION

Fill in your name, date of birth, zip code, and email address. Then, tap Continue. This will send a confirmation email to your email account to verify your identity. If you need help, tap the chat bubble to talk to CirrusMD customer support.

CIRRUS MD
Create an Account

Welcome! We are happy to have you here. Please fill in the form below to start the registration process.

Pro Tip: Please make sure you have access to your email - you will need to verify your information.

Fields marked with an asterisk (*) are required.

First Name *

Last Name *

Date of Birth *

Zip Code *

Email *

Continue

04

CREATE A PASSWORD

Create and confirm your password. On the mobile app, you can then set a 4-digit password for faster login next time.

CIRRUS MD
Create Password

Password rules:

- At least 8 characters.
- Include both uppercase and lowercase letters.
- At least one number
- At least 1 special character (i.e. ! # ?)

Fields marked with an asterisk (*) are required.

Create your password *

Confirm your password *

SAVE PASSWORD

02

ACCEPT INVITATION EMAIL

Check your inbox for an email with the subject line, "CirrusMD for Moda Health Invitation Instructions" and select **Accept Invitation**. If you don't see the email in your inbox right away, check your spam folder.

CIRRUS MD
Welcome to CirrusMD

CirrusMD for Moda Health is a 24/7 virtual care platform that let's you connect to doctors in seconds, free of charge.

No matter your issue, there's a doctor by your side when you need one. With CirrusMD you can securely text, share photos, or video chat with a board-certified physician right from your smartphone or computer 24 hours a day, 365 days a year. Find out if you need to make a trip to the doctor, ER or Urgent Care before you go, or ask questions about everyday health needs, including behavioral health. No appointment, no wait time, and no quiet place required. To learn more, visit www.modahealth.com/cirrusmd.

Click below to accept your invitation and register

ACCEPT INVITATION

If you don't want to accept the invitation, please ignore this email. Your account won't be created until you accept the invitation and set your password.

05

BEGIN USING CIRRUSMD

The chat window will appear, meaning you are ready to start using the platform. Send a simple "Hi" and get connected to a doctor instantly!

CIRRUS MD
Welcome, Teresa.

We're glad you're here.

You're ready to start a chat or explore! We'll confirm some details and help you get to the right place.

CONTINUE

If you think you or a family member is having a medical or psychiatric emergency, call 911. Do not attempt to access emergency care through this service.

03

ACCEPT TERMS & AGREEMENTS

Tap the boxes to agree to standard terms and agreements.

Then, tap **Continue**.

CIRRUS MD
Terms & Agreements

Your privacy and consent are important to us. Please select each box to indicate you agree.

- Terms of Use *
- Privacy Policy *
- Patient Informed Consent *
- Notice of Privacy Practices *
- Patient Financial Agreement *
- SMS Opt in

By checking this box, I agree to and authorize CirrusMD to contact me at the phone number provided through my membership or profile via SMS text message using automated dialing technology for marketing and/or advertising purposes. I understand that I do not have to grant consent to CirrusMD and that message and data rates may apply. Message frequency varies. Text HELP for help. To opt-out or revoke consent, reply STOP to any SMS text message.

CONTINUE

Need help with CirrusMD?

LEARN MORE AT modahealth.com/cirrusmd

Use the chat bubble at the bottom of your CirrusMD sign-in screen to talk to a customer support representative or email support@cirrusmd.com